

## Website Disclosure Information

Current as at 25/03/2026

This information is provided to assist you in deciding whether to use the financial services we offer. It includes information about our Disclosure Documents, the remuneration we and others may receive, and what you should do if you are unhappy with our services or the products we have recommended.

Akidna Ltd (ACN 641 300 656) holds Australian Financial Services Licence (AFSL) number 523289. Our related bodies corporates are corporate authorised representatives of that AFSL:

- Akidna Custodians Pty Ltd (ACN 682 758 185) (CAR No. 001282252)
- Link Capital Holdings Pty Ltd (ACN 148 811 456) (CAR No. 001282252)
- Link Fund Pty Ltd (ACN 604 617 898) (CAR No. 001314497)

In this disclosure information, the above four corporate entities and our employee advisers are referred to as “Akidna”, “we” or “us”.

Our contact details are:

- 11 King William Street, Kent Town SA 5067
- P: (+61) 8 8312 5960
- W: <https://akidna.com.au/>
- E: [info@akidna.com.au](mailto:info@akidna.com.au)

### Financial Services and Products we provide

We provide retail and wholesale clients with General Financial Product Advice and deal in the following financial products:

- Securities
- Own managed investment schemes, including Investor Direct Portfolio Services (IDPS)
- Superannuation
- Deposit and payment products (including basic deposit)
- Custodial or Depository Services (excluding IDPS)
- Mortgage-based managed investment schemes (Link Mortgage Fund Only)

### Disclosure Documents

Disclosure Documents you may receive when provided with a financial service by Akidna are:

1. Product Disclosure Statement (PDS) - If we issue or arrange the issue of a financial product (other than securities), you will receive a PDS. The PDS outlines the key features, significant benefits, risks and fees associated with the financial product.

### How You Can Provide Instructions

You can only make an investment by completing the Application Form attached to or accompanying the PDS.

You can provide us with instructions regarding the financial products or services we manage or recommend in the following ways:

- In Writing: Email or postal mail using the contact details provided in this document.
- By Telephone: Call our office to provide instructions. Phone: (+61) 8 8312 5960 during business hours (AEST).
- In Person: Visit our office located at 11 King William Street, Kent Town SA 5067. The application form must be accompanied by the PDS when provided to any person.

We will confirm receipt of your instructions and may require verification or supporting documentation if necessary to fulfil your request (e.g., for large transactions or changes to your account settings).

Please note that the timeliness and execution of instructions may depend on operational or market conditions, regulatory requirements, or the nature of your request.

## **Remuneration we may receive**

### *How we charge for our services*

Fees are dependent upon the services provided by us to you.

### *Fees and Costs*

The Fund charges a management fee of 2.75% of the Fund's net asset value is charged for overseeing the Fund's operations and investment activities. This fee is paid monthly in arrears from the Fund's assets. There are no entry, exit, or performance fees. Additional fees may apply as outlined below.

### *Expense Recoveries*

The Responsible Entity may recover expenses incurred in operating the Fund, including but not limited to:

- Legal, audit, and accounting fees
- Registry and custodian fees
- Compliance committee costs
- Regulatory lodgement and reporting expenses
- Insurance premiums
- Costs of preparing and distributing reports and disclosure documents

### *Default Management Fees*

If a borrower defaults, the Responsible Entity may recover additional interest and fees from the borrower. These amounts are retained by the Responsible Entity and are not distributed to Unit Holders.

### *Transaction and Operational Costs*

These include brokerage, bank charges, and government duties incurred when buying or selling assets. These costs are paid directly from the Fund's assets and are not included in the management fee.

### *Indirect Costs*

Indirect costs are amounts paid from the Fund's assets that reduce returns to Unit Holders, other than those already disclosed as management fees or expense recoveries. These may vary year to year and are estimated based on current information.

### *Adviser Remuneration*

We are authorised to provide General Financial Product Advice to retail and wholesale clients. A separate fee is not payable for this service.

Separately, if you have appointed an adviser, remuneration may be payable in accordance with the agreement between you and your financial adviser.

### *Fee Changes*

Fees may only be changed by amending the Fund's Constitution, which requires a special resolution of Unit Holders.

## **Relationships, Associations and Conflicts of Interest**

Akidna Ltd and its corporate authorised representatives, Akidna Custodians Pty Ltd, Link Capital Holdings Pty Ltd and Link Fund Pty Ltd, are related bodies corporate through common directorship and shareholdings.

Akidna has a Conflicts of Interest policy and procedures in place to detect, monitor and manage conflicts of interest. Where possible, Akidna will avoid conflicts of interest. Conflicts that cannot be avoided will be managed, including through formalisation of the relationship via a commercial, at-arms-length terms agreements. Further information as to Akidna's relationships, associations and conflicts of interest is contained in the relevant PDS.

## **Complaints and Compensation Arrangements**

We are committed to providing the highest quality financial planning and investments advisory services to our clients.

If you require additional assistance with lodging a complaint with us, due to illness, financial hardship, experiencing vulnerability or where there may be literacy issues, please contact us and we can discuss how we can help.

You can raise your concerns with us in person or by letter, phone, email or facsimile, however, so the details of your complaint are fully understood and can be handled as quickly as possible by the most appropriate person, it is preferable, but not compulsory, that your concerns are made in writing.

Where a complaint relates to a particular job or service, you can direct it to the Director or Manager responsible for carrying out the work.

If you are not sure who to refer your complaint to, or you are more comfortable raising your concerns with someone you don't normally deal with, please address your complaint to:

*Complaints Officer, Responsible Entity  
11 King William Street, Kent Town SA 5067*

We will endeavor to address your complaint or concern promptly. We will acknowledge your complaint within 24 hours or 1 working day verbally or via email, facsimile, or, if necessary, by mail.

Once we receive your complaint, we will initiate a thorough review of the circumstances surrounding it. We will address your concerns in a fair, objective, and unbiased manner. If additional information is required to fully assess the situation, we will contact you accordingly.

If we reach a satisfactory resolution by the end of the fifth working day after receiving your complaint, we may not provide you with a written response, unless you request a response in writing. If we are unable to meet this timeframe, we will respond to your complaint in writing no later than 30 calendar days after receiving your complaint. If this is not possible, we will write to you explaining the reasons for the delay and provide an estimated completion date for our response.

If you are not satisfied with our response, or if we do not resolve your complaint within 30 calendar days after receipt, you can take your complaint to the Australian Financial Complaints Authority (AFCA). AFCA was established by the Federal Government to help consumers reach agreements with financial firms about how to resolve their complaints. AFCA is impartial and independent. Where parties cannot resolve their complaint, AFCA will decide an appropriate outcome.

Contact details for AFCA are:

*Website:* [www.afca.org.au](http://www.afca.org.au)

*Phone:* [1800 931 678](tel:1800931678) (free of charge)

*Email:* [info@afca.org.au](mailto:info@afca.org.au)

*Mail:* Australian Financial Complaints Authority Limited, GPO Box 3, Melbourne VIC 3001

If your complaint relates to a breach of our Privacy Policy or the Australian Privacy Principles, the matter should be referred to The Privacy Officer via the contact details listed at the top of this information.

For further information about how we manage your personal data, please refer to our Privacy Policy, available at <https://akidna.com.au/privacy-policy/>

We have professional indemnity insurance in place and feel confident that it is a reasonable arrangement to have for compensating our retail clients for any loss or damage they may suffer should we or one of our representatives be found to have caused them to suffer loss or damage due to a breach of a relevant obligation under Chapter 7 of the Corporations Act. This complies with the requirements in section 912B and regulation 7.6.02AA of the Corporation Act.